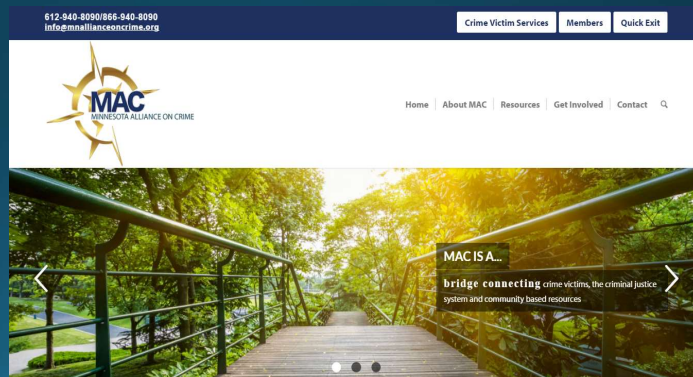




2016 Annual Membership Meeting



What do you think of MAC's new logo and website?



Meet MAC

Bobbi Holtberg, Executive Director



Vanessa Barr, President



Blue Earth County
Attorney's Office

Sara Miller, Vice President



Meeker County
Sheriff's Office

Vicki Walechka, Secretary



LeSueur County
Victim Witness
Coordinator

Brenda Skogman, Treasurer



Isanti County
Victim Services

Shane Baker, Director



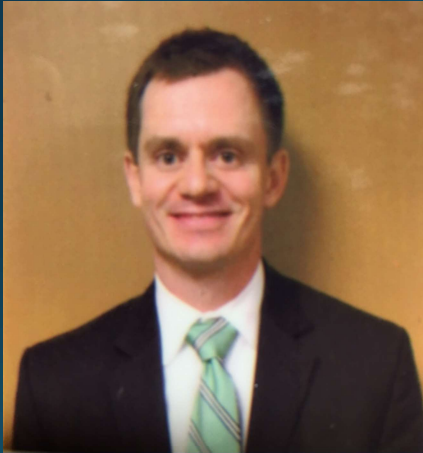
Kandiyohi
County Attorney

Karla Bauer, Ad Hoc Director



360 Communities
Burnsville Resource
Center Coordinator

Chris Jenson, Director



Ramsey County
Attorney's Office

Danielle Kluz, Ad Hoc Director



Community
Member

Denise Loy, Director



Tri-County Victim
Witness Program

Kelly Nicholson, Ad Hoc Director



Dakota County
Attorney's Office

Annual Financial Report

Brenda Skogman, MAC Treasurer

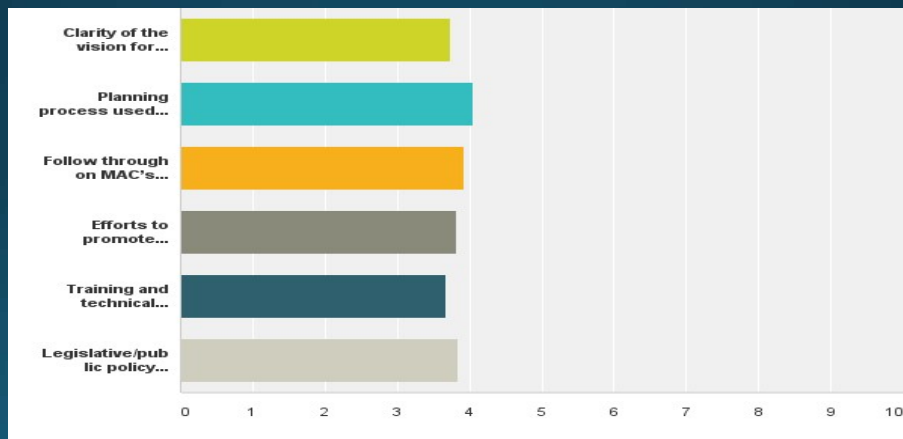
2016 MAC Member Survey

26

- Total Responses
- Complete Responses: 18

Q1: Planning and Implementation:

• Answered: 26 Skipped: 0



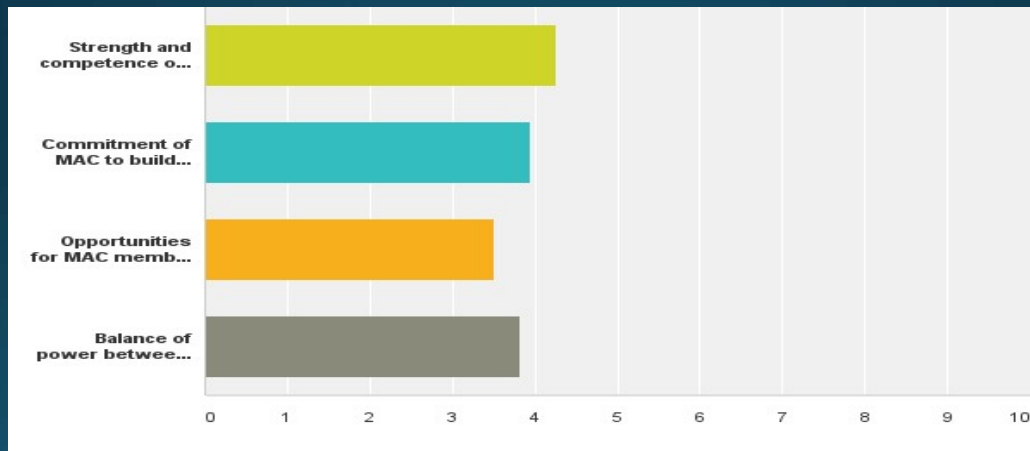
Q1: Planning and Implementation:

• Answered: 26 Skipped: 0

	Very Satisfied	Satisfied	Neutral	Unsatisfied	Very Unsatisfied	I Don't Know or N/A	Total	Weighted Average
Clarity of the vision for where MAC should be going	15.38% 4	42.31% 11	23.08% 6	7.69% 2	0.00% 0	11.54% 3	26	3.74
Planning process used to prepare MAC's objectives	11.54% 3	50.00% 13	7.69% 2	0.00% 0	0.00% 0	30.77% 8	26	4.06
Follow through on MAC's activities	15.38% 4	57.69% 15	15.38% 4	3.85% 1	0.00% 0	7.69% 2	26	3.92
Efforts to promote collaborative action	15.38% 4	50.00% 13	15.38% 4	7.69% 2	0.00% 0	11.54% 3	26	3.83
Training and technical assistance provided by staff	11.54% 3	46.15% 12	26.92% 7	7.69% 2	0.00% 0	7.69% 2	26	3.67
Legislative/public policy advocacy provided by staff	15.38% 4	38.46% 10	19.23% 5	3.85% 1	0.00% 0	23.08% 6	26	3.85

Q2: Leadership:

• Answered: 26 Skipped: 0



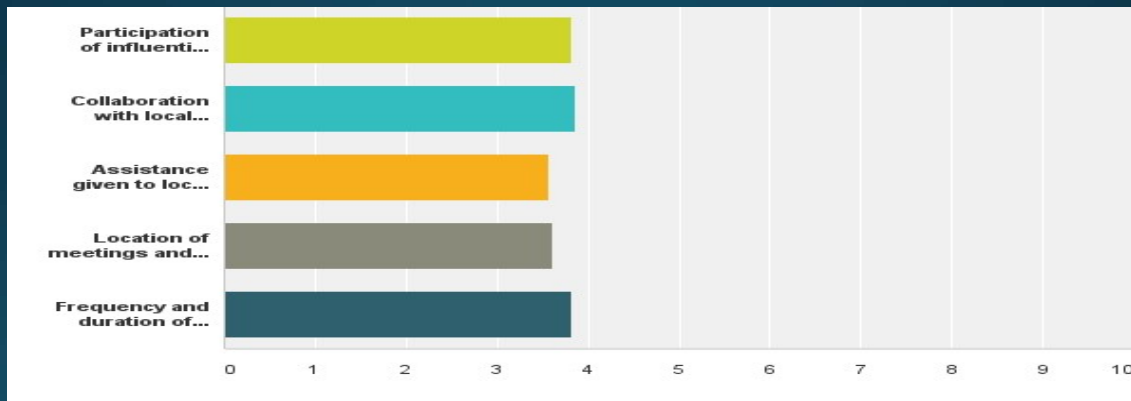
Q2: Leadership:

• Answered: 26 Skipped: 0

	Very Satisfied	Satisfied	Neutral	Unsatisfied	Very Unsatisfied	I Don't Know or N/A	Total	Weighted Average
Strength and competence of MAC staff and board	26.92% 7	42.31% 11	7.69% 2	0.00% 0	0.00% 0	23.08% 6	26	4.25
Commitment of MAC to build and sustain a diverse membership	15.38% 4	46.15% 12	19.23% 5	0.00% 0	0.00% 0	19.23% 5	26	3.95
Opportunities for MAC members to take leadership roles	11.54% 3	26.92% 7	15.38% 4	15.38% 4	0.00% 0	30.77% 8	26	3.50
Balance of power between staff, leaders, and members	11.54% 3	38.46% 10	15.38% 4	3.85% 1	0.00% 0	30.77% 8	26	3.83

Q3: Involvement in Coalition:

• Answered: 24 Skipped: 2



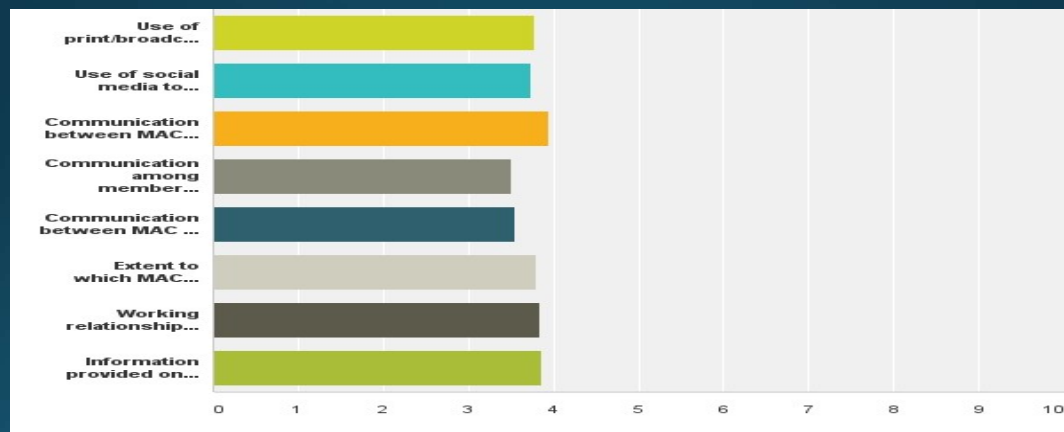
Q3: Involvement in Coalition:

• Answered: 24 Skipped: 2

	Very Satisfied	Satisfied	Neutral	Unsatisfied	Very Unsatisfied	I Don't Know or N/A	Total	Weighted Average
Participation of influential people from key sectors and organizations	8.33% 2	50.00% 12	12.50% 3	4.17% 1	0.00% 0	25.00% 6	24	3.83
Collaboration with local communities/agencies	16.67% 4	50.00% 12	20.83% 5	4.17% 1	0.00% 0	8.33% 2	24	3.86
Assistance given to local communities to become better able to address and resolve their concerns	8.33% 2	33.33% 8	25.00% 6	8.33% 2	0.00% 0	25.00% 6	24	3.56
Location of meetings and training sites	4.17% 1	54.17% 13	33.33% 8	4.17% 1	0.00% 0	4.17% 1	24	3.61
Frequency and duration of meetings	8.33% 2	58.33% 14	25.00% 6	0.00% 0	0.00% 0	8.33% 2	24	3.82

Q4: Communication:

• Answered: 24 Skipped: 2



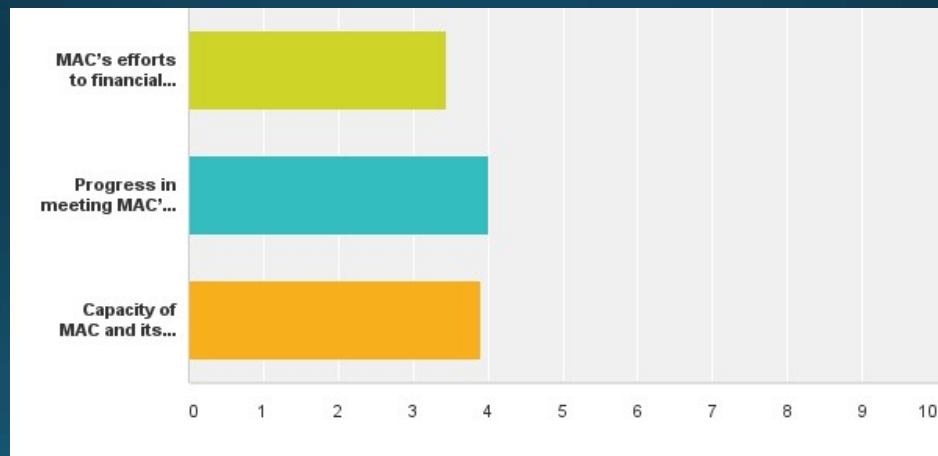
Q4: Communication:

• Answered: 24 Skipped: 2

	Very Satisfied	Satisfied	Neutral	Unsatisfied	Very Unsatisfied	I Don't Know or N/A	Total	Weighted Average
Use of print/broadcast media to promote awareness of MAC's goals, actions, and accomplishments	8.33% 2	58.33% 14	20.83% 5	4.17% 1	0.00% 0	8.33% 2	24	3.77
Use of social media to promote awareness of MAC's goals, actions, and accomplishments	8.33% 2	41.67% 10	29.17% 7	0.00% 0	0.00% 0	20.83% 5	24	3.74
Communication between MAC members and staff	16.67% 4	41.67% 10	20.83% 5	0.00% 0	0.00% 0	20.83% 5	24	3.95
Communication among members of MAC	4.17% 1	50.00% 12	25.00% 6	12.50% 3	0.00% 0	8.33% 2	24	3.50
Communication between MAC and the broader community	8.33% 2	33.33% 8	37.50% 9	4.17% 1	0.00% 0	16.67% 4	24	3.55
Extent to which MAC members are listened to and heard	8.33% 2	45.83% 11	25.00% 6	0.00% 0	0.00% 0	20.83% 5	24	3.79
Working relationships established with key stakeholders	8.33% 2	54.17% 13	12.50% 3	4.17% 1	0.00% 0	20.83% 5	24	3.84
Information provided on issues and available resources	12.50% 3	58.33% 14	25.00% 6	0.00% 0	0.00% 0	4.17% 1	24	3.87

Q5: Progress and Outcomes:

- Answered: 24 Skipped: 2



Q5: Progress and Outcomes:

- Answered: 24 Skipped: 2

	Very Satisfied	Satisfied	Neutral	Unsatisfied	Very Unsatisfied	I Don't Know or N/A	Total	Weighted Average
MAC's efforts to financially sustain itself over time	4.17% 1	37.50% 9	25.00% 6	4.17% 1	4.17% 1	25.00% 6	24	3.44
Progress in meeting MAC's mission to advance rights and services for victims of crime in Minnesota	12.50% 3	62.50% 15	12.50% 3	0.00% 0	0.00% 0	12.50% 3	24	4.00
Capacity of MAC and its members to advocate effectively on behalf of crime victims	16.67% 4	50.00% 12	16.67% 4	4.17% 1	0.00% 0	12.50% 3	24	3.90

Q6: Technical Assistance:

- Answered: 24 Skipped: 2



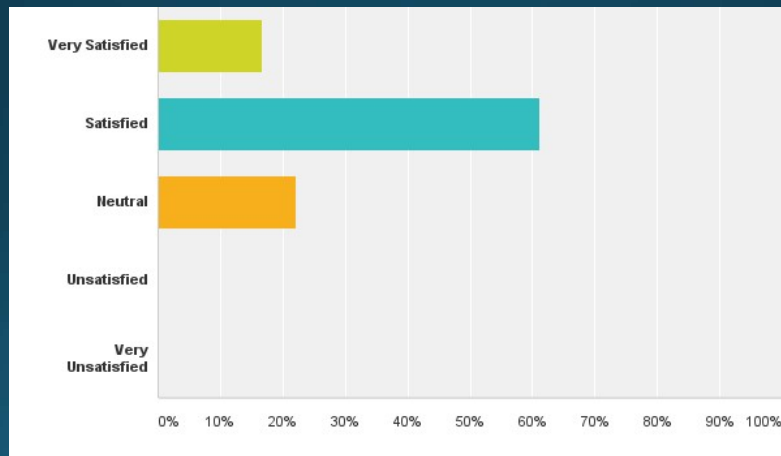
Q6: Technical Assistance:

- Answered: 24 Skipped: 2

	Very Satisfied	Satisfied	Neutral	Unsatisfied	Very Unsatisfied	I Don't Know or N/A	Total	Weighted Average
Assistance provided was accurate and useful	8.33% 2	41.67% 10	25.00% 6	0.00% 0	0.00% 0	25.00% 6	24	3.78
Assistance provided manageable tools and resources	4.17% 1	41.67% 10	25.00% 6	0.00% 0	0.00% 0	29.17% 7	24	3.71
Assistance was timely	12.50% 3	37.50% 9	25.00% 6	0.00% 0	0.00% 0	25.00% 6	24	3.83

Q7: Please select how satisfied you are with the performance of MAC in general. Provide additional comments if you wish.

• Answered: 18 Skipped: 8



Q7: Please select how satisfied you are with the performance of MAC in general. Provide additional comments if you wish.

• Answered: 18 Skipped: 8

Answer Choices	Responses	
Very Satisfied	16.67%	3
Satisfied	61.11%	11
Neutral	22.22%	4
Unsatisfied	0.00%	0
Very Unsatisfied	0.00%	0
Total		18

Comments

"It is difficult to answer this question as it feels like MAC was in a slump and kind of disappeared but seems to finally be getting back on track and moving forward. I'm excited to see the changes coming and hope that this propels MAC forward and engages and provides more opportunities for the members in the future."

"Neutral to satisfied. I see MAC presenting a new face to the state, and I am hopeful MAC will live up to its promise and new energy."

"It is difficult to rate many of these questions because other than the silent auction and the annual meeting, there wasn't much knowledge of what MAC's role, function, and responsibilities were. There have been great improvements recently but there is still a lot of marketing that needs to be done about MAC's purpose, for members, for the community, and other CJS professionals."

"MAC is greater and very helpful, just wish this coalition was as strong as the others and provided more training opportunities."

"I am very new to this field. I have had a limited exposure to MAC."

Q8 What do you see as MAC's strengths?

New/Fulltime ED

Great way to network and discuss issues with other agencies.

Getting member feedback and analyzing needs.

Member programs that are involved and committed to general Crime victims.

Communication about new laws and training.

Love the new mailing/emailing format.

Statewide representation, name recognition, committed board.

Board knows members personally and the communities they serve.

MAC is growing.

Training and legislative work.

Great Communication

New Website

Q9 What can MAC improve on?

Involve membership in decisions

Provide more trainings and opportunities for involvement without having to commit to being on the board

Be more visible in communities

Strengthen the coalition to have a stronger presence like MNCASA and MCBW

Recruitment

More/better communication

Don't know/nothing

Q10 What are challenges that MAC and its members may face in the future?

Minimization of the impact of general crime victimization.

Need training for law enforcement about resources available to general crime victims so victim can be supported from the time of report.

Integration of services

Decreasing funding/Sustainable funding

New laws/change in crime victims and types

Promoting MAC to strengthen coalition members

Push back from other coalitions as MAC becomes more independent and competitive

Small Organization

Increasing workloads and staff shortages make it difficult to be involved in MAC's work

Distance from St. Paul. Making participation of board members and others more accessible.

What does it mean?

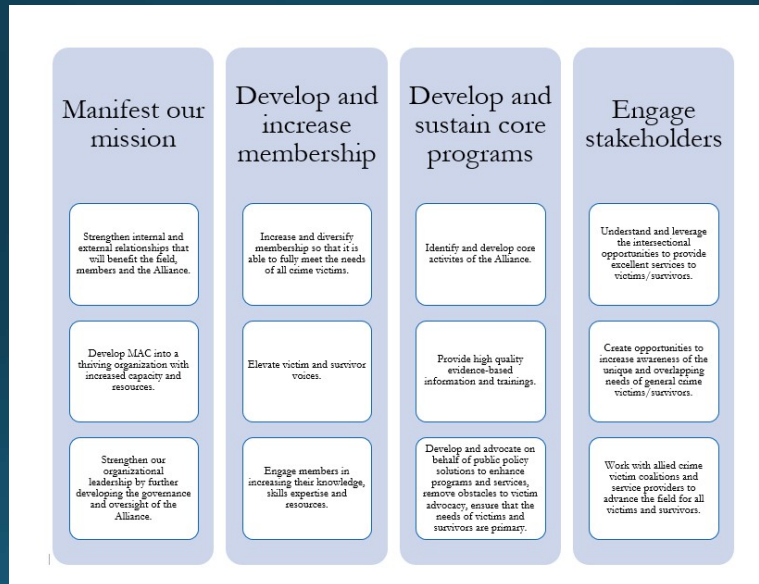
We will come back to this...

Strategic Visioning/Planning

- Began working with Aurora Consulting in April 2017 to:
 - Identify organizational strategic issues
 - Identify organizational strategic assets
 - Prioritize strategies to address these issues and leverage assets
 - Outline leadership implications for this work

Aurora Facilitated One-Day Staff Board Retreat on April 29, 2017
Meets with board and staff for one hour during monthly meetings.

Beginning of a 3-5 year Strategic Plan



Manifest Our Mission

- Strengthen internal and external relationships that will benefit the field, members, and the Alliance.
- Develop MAC into a thriving organization with increased capacity and resources.
- Strengthen our organizational leadership by further developing the governance and oversight of the Alliance.

Develop and Increase Membership

- Increase and diversify membership so that it is able to fully meet the needs of all crime victims.
- Elevate victim and survivor voices.
- Engage members in increasing their knowledge, skills expertise, and resources.

Develop and Sustain Core Programs

- Identify and develop core activities of the Alliance.
- Provide high quality evidence-based information and trainings.
- Develop and advocate on behalf of public policy solutions to enhance programs and services, remove obstacles to victim advocacy, ensure that the needs of victims, and survivors are primary.

Engage Stakeholders

- Understand and leverage the intersectional opportunities to provide excellent services to victims/survivors.
- Create opportunities to increase awareness of the unique and overlapping needs of general crime victims/survivors.
- Work with allied crime victim coalitions and service providers to advance the field for all victims and survivors.

2017 MAC Initiatives

- Complete Work with Aurora Consulting
- Secure Funding for Additional Staff
- Purchase SMART TV and cameras to enable board members to participate remotely when needed
- Convene Workgroup to Develop Fundamentals in Victim Services Curriculum
 - 2 day training offered 2x yearly beginning spring/summer of 2017
- Continue to Facilitate Quarterly Webinar Discussions
- *Begin Holding Quarterly Regional Membership Listening Sessions
- *Establish a Public Policy Advisory Council
- *Establish a Victim/Survivor Advisory Council
- *Offer Additional Training for Allies and Stakeholders

What does this mean?

- We need MAC membership to be engaged
- We need MAC members to provide feedback
- We need MAC members to be ambassadors in your communities

Proposed New Mission Statement Language

Minnesota Alliance on Crime connects systems, service providers, and victims to advance the response for victims of all crime.

Bylaw Amendments

- Chris Jensen
- Vanessa Barr

Recommended Slate of New MAC Directors

- Shawn Becker, Rice County Attorney's Office
- Dresden Jones, Prime Therapeutics, Corporate Sector
- Kelly Nicholson, Dakota County Attorney's Office
- Danielle Kluz, Community Member
- Diana Umidon, Safe at Home

Member Voting

- Only organizations that are current FY17 voting members may vote
- Only the designated voting delegate or alternate from the voting member organization may vote
- Vote by raising **GREEN** voting paddle for **YES** or **RED** voting paddle for **NO**
- Members may abstain from voting

2017 MAC Annual Meeting Dates

- September 7-8, 2017
- Outstate Location TBD

Meeting Adjourned

Thank you for your participation!!