#### Minnesota Alliance on Crime Board Member Roster 2020-2021

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#### MAC Board Annual Agenda

	Board Agenda		Committee Work		
	Regular Items	Board Plan Items	Executive	Board Development	Finance
Dec		•	•	<ul> <li>Discuss how to include victim/survivor self-identification into recruitment and vetting process.</li> <li>Update application with voluntary identification of victim/survivor (broadly).</li> </ul>	
Jan 9th	<ul> <li>Assess ED and review succession plan</li> <li>Review board performance and Succession</li> </ul>	<ul> <li>ID key questions for member and board interactions (small talk)</li> <li>Discuss goals and options for increasing victim survivor voices.</li> </ul>	•	•	<ul> <li>Bd. Members call regional meeting participants before/after.</li> </ul>
Feb	•	•	•	•	•
Mar 12th	<ul> <li>Review board composition.</li> </ul>	<ul> <li>Fundraising ask training for board (Bobbi, Danielle)</li> <li>Options for annual giving discussed.</li> <li>Discuss potential 2<sup>nd</sup> tier participants.</li> </ul>	•	•	•
Apr	•	•	•	•	•
May 14th	<ul> <li>Review strategic plans.</li> <li>Approve budgets.</li> </ul>	<ul> <li>Pres gives officer recruitment talk.</li> <li>Officer expectations and calendar document.</li> <li>Discuss "embodying leadership" options and ambitions.</li> </ul>	•	•	•

Jun	•	•	•	•	•
Jul 9th	<ul> <li>Year-end financials</li> <li>Review annual report draft</li> </ul>	<ul> <li>Annual meeting planning.</li> <li>Discuss welcome reception for new board members.</li> </ul>	•	•	•
Aug	•	•	•	•	•
Sep	<ul> <li>Annual Meeting.</li> <li>Board members network.</li> </ul>	•	•	<ul> <li>Regional ribbons at annual meeting.</li> </ul>	•
Oct	•	•	<ul> <li>New board member orientation.</li> </ul>	•	•
Nov	<ul> <li>GTMD</li> <li>Conflict of Interest</li> <li>990</li> <li>Annual Board planning.</li> <li>Year- end staff recognition.</li> </ul>	•	•		•

### MAC Mission Leadership Development BOARD BRIEF

A board task force (Karla, Emily, Kelly, and Bobbi) met in April to consider how to better support board members in leadership development. The task force coined the term *MAC Mission Leadership* to help describe the type of leadership MAC would like to support with board members. A *MAC Mission Leader* is someone who works to connect with others to advance the response for all victims of all crime.

#### Why is this important?

Broadly, the idea of leadership development is already an important part of MAC's identity. Core values include: promoting the development of leadership in all communities, encouraging the leadership of victim/survivors, and fostering professional growth, critical thinking, and initiative with staff and volunteers.

Being explicit about leadership development goals and practices will help MAC build an effective coalition to advance the response for all victims of all crime. Intentional leadership development also opens the door to a greater diversity of leaders – another MAC core value.

#### What would we like to change?

- Throughout MAC, promote the idea of leadership development as an important lens through which to consider MAC's services.
- Establish that one purpose of board service is to help board members become *MAC Mission Leaders*.
- Increase the value of board service to board members (by fostering personal/professional growth) and to the organization (by increasing impact of board service).

#### What are the next steps?

The task force has come up with a plan to incorporate some of these ideas into the board over time - identifying new resources that might be needed, practices and policies that could be updated (e.g. expectations, agendas, calendar, recruitment).

### MAC MISSION LEADERSHIP JOURNEY

The task force created a journey map to describe the goals for a developing leader in each of their development stages. The first row is for anyone engaged with MAC. The second row is how *MAC Mission Leadership* looks on the board.

	Introducing Leadership	Developing Leadership	Practicing Leadership	Embodying Leadership
MAC Mission Leadership	<ul> <li>Meets other peers and leaders in the field.</li> <li>Understands scope and history of victim services.</li> <li>Thinks about the bigger picture.</li> <li>Sees their role in context.</li> <li>Understands there is value to their voice.</li> <li>Shows commitment to the field.</li> </ul>	<ul> <li>Is exposed to field-wide information and discussion.</li> <li>Builds relationships within the field and connected systems.</li> <li>Speaks out to advocate for victims in the system.</li> </ul>	<ul> <li>Invites in, convenes, multiple stakeholders.</li> <li>Facilitates conversations that lead to better outcomes for victims.</li> <li>Shares expertise and experience back to the field.</li> <li>Innovates and evaluates new ideas.</li> <li>Draws connections between different areas of victim services.</li> </ul>	<ul> <li>Represents field in appointed positions.</li> <li>Identifies field-wide issues.</li> <li>Promotes the field at a high/broad level.</li> <li>Joins MAC board!</li> </ul>
<b>Board Actions</b>	<ul> <li>Meets the staff and board members.</li> <li>Understands MAC and its work.</li> <li>Learns how to work on a board.</li> <li>Participates in board work.</li> <li>Gives a donation each year.</li> <li>Meets with board buddy.</li> </ul>	<ul> <li>Engages in committee work.</li> <li>Builds and leverages connections and network.</li> <li>Advocates for MAC.</li> <li>Identifies possible board members, experts, donors.</li> <li>Supports MAC work in their region.</li> <li>Brings frontline needs or issues to MACs attention.</li> </ul>	<ul> <li>Models board leadership - serves as board officer or committee chair.</li> <li>Leads MAC policy and plan development.</li> <li>Uses expertise and experience to benefit MAC membership – gives trainings, technical assistance, or resources.</li> <li>Is a board buddy.</li> </ul>	<ul> <li>Identifies opportunities to enhance MAC's public image.</li> <li>Is involved at a high/broad systems level (e.g. is a testifier at the legislature.)</li> <li>Serves as board president, vice president, officer.</li> <li>Mentors someone in the field.</li> </ul>

# **Action Plan**

		Introducing Leadership	Developing Leadership		Practicing Leadership	En	nbodying Leadership
Year 1 (Sept 19 – Sept 20)	•	Ribbons for new board members at annual meeting. -Staff Welcome reception for new board members occurs at annual meetingExec "Board buddy" expectations createdDev	<ul> <li>Document detailing MAC members and board members by regionStaff</li> <li>Newsletter update to highlight board members in regions Exec-&gt;Danielle</li> <li>Document annual giving options to present to boardExec</li> <li>Fundraising ask training for boardStaff</li> </ul>	•	Officer expectations and calendar documentExec President gives officer recruitment spielExec Add question to application about whether board members do any trainingsDev	•	Identify opportunities for board to be up front at annual meetingExec->Staff Board agenda item to discuss embodying leadership options and ambitionsExec
Year 2	•	Onboarding and orientation checklist created including general info about MAC and board infoDev Formalize/Document recruitment, selection, and onboarding process -Dev Exec committee does first new member orientation at office. (Oct)Exec	<ul> <li>Each board member, once a year, gives a snapshot of themself, what's going on, etc Exec</li> <li>Establish regional contacts.</li> </ul>	•	Committee expectations: Leadership, notes, agendas, reports, etc Exec		Enhance public policy committee.
Year 3	•		•	•	Formal policy review happens by board (every 3 year).	•	

Note: for any new ongoing actions that are the responsibility of an officer or committee, make sure to note them in the appropriate expectations document being created. E.g. *President gives officer recruitment spiel.* 

# Common Roles and Responsibilities

Of Board of Directors, Board Committees, and Individual Board Members





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#### INTRODUCTION

The board of directors is comprised of community leaders who share a deep commitment to the mission of the organization. The focus of the board is to provide visionary leadership to a nonprofit organization in pursuit of its mission while fulfilling its fiduciary responsibilities.

Boards of directors for nonprofit organizations are unique in structure and function. Tailoring a board of directors to best lead a particular organization ensures strong and appropriate leadership in pursuit of the mission, vision and values of the organization.

The following document outlines common roles and responsibilities of nonprofit boards of directors as board members, committee members, and with relation to the CEO.

# OVERVIEW OF BOARD OF DIRECTORS ROLES AND RESPONSIBILITIES

The board is dedicated to being an effective organizational leader by focusing its attention in four areas:

- 1. Leadership
- 2. Oversight and Accountability
- 3. Organizational Ambassadorship
- 4. Executive Oversight

The board role within each of these areas is further defined in the following four diagrams.



Define, evaluate and adhere to the organizational mission

Determine long-term vision for the community impact that the organization wants to have and the organization it wishes to become

# LEADERSHIP

Set long-term strategic organizational direction that best utilizes organizational resources and positions the organization for mission impact

Continuously explore and refine how the organization can be best positioned for excellence its sector



Fulfill the fiduciary duties of care, loyalty and obedience

Develop and maintain strong communications with the CEO and organizational stakeholders

### OVERSIGHT & ACCOUNTABILITY

Act as good stewards of organizational resources including but not limited to financial, human, reputational, and social

Develop and maintain a culture of transparency through direct, honest and respectful conversations



Champion the organization to its stakeholders and the community atlarge

Connect the organization to stakeholders who can benefit or benefit from the organization

### Organizational Ambassadorship

Generate resources for the organization to assist in achieving its mission

Connect the organization to resources to help grow its impact



Set salary compensation and benefits for the CEO

## Executive Oversight

Provide an annual performance review for the CEO that clearly defines strengths, development opportunities and concerns

When necessary terminate or hire the CEO



Within these four areas of work, the board outlined *how it will work* using a generative framework:

#### COMPETENCY

The Board will be proactive rather than reactive by:

- Focusing on the big picture rather than the details
- Holding itself accountable for its role as leaders, providing oversight and accountability, acting as organizational ambassadors, and providing strong executive oversight
- Asking questions and staying informed to anticipate direction, and providing strategic vision

#### COMPETENCY

The Board will build on and develop new strengths, including:

- A focus on learning
- A well-functioning, mission-focused team
- Strong communications and collaborative relationships with staff
- Valuing the voice and expertise of service providers
- Robust processes and procedures
- Giving a voice to beneficiaries of the organization
- · Asking questions and seeking information

#### COMPOSITION

#### The Board will emphasize the following attributes:

A diversity of voices and experiences

- Members that reflect the ethnic background of employees and people served
- New and experienced board members
- Working and retired individuals
- Members with strong business knowledge

Strong boundary spanners, connecting the community to the organization and the organization to the community



#### BOARD EXPECTATIONS

Board members are expected to participate in building a strong board culture, contribute to the effectiveness of the board, gain or build on areas of knowledge and skills in certain areas, and possess certain attributes. These expectations are outlined below:

#### Participate in building a strong board culture by:

- Keeping the organizational interests above all others
- Insisting on meaningful board meetings and contributing to them
- Creating and maintaining a culture of "no gossip" and professional conduct at all times
- Creating, supporting and maintaining a culture of trust and respect between board members, and between board and staff members
- Creating and contributing to organizational transparency and accountability to stakeholders
- Getting to know the board members and officers of the organization
- Identifying and avoiding conflicts of interest
- Accepting that the board has the authority and that individual board members have none (unless delegated by the board)
- Accepting that change is a constant companion

#### Engage in the effectiveness and efficiency of the board by:

- Maintaining confidentiality of all decisions and discussions at the board and committee level
- Inquiring if there is something you do not understand or if something comes to your attention that causes you to question a policy or practice
- Monitoring and contributing to the community and professional image of the organization
- Attending board meetings on a regular basis
- Preparing for board meetings by reading and reviewing materials in advance, including committee and Executive reports, and coming ready for active, informed participation
- Understanding the organization's finances including the balance sheet, budget, budget process and financial position of the organization



#### Gain or build on the following areas of knowledge and skills:

- Community demographics and needs
- Current partners and partnership opportunities
- The policy field serving people affected, served or affiliated with the organization
- The difference between governance and management
- The complexity of the organization's challenges
- Consensus building
- Ability to work with and be supportive of CEO, leadership and programmatic staff
- Strategic and financial planning
- Ability to work with diverse groups and ideas in constructive ways
- Ability to work with and interpret financial information
- How to differentiate the important from the unimportant
- Experience in a field or endeavor that contributes to the disciplines that affect the organization
- Strong communication skills

#### Possess the following attributes:

- Being a team player
- Knowing when to listen and when to speak up
- Seeing social/volunteer service as a responsibility of citizenship
- Understanding and subscribing to the organization's mission and values
- Feeling personally challenged to do what is best for the organization and the community
- Valuing collaboration
- Being open and honest
- Being trustworthy and reliable
- Possessing high ethical standards
- Valuing personal growth and learning
- Recognizing own leadership
- Being able to act decisively
- Being comfortable with making large-scale decisions



#### THE ROLE OF THE BOARD IN RELATION TO THE CEO

The board and CEO play crucial roles in the board governance model with each party in different yet vital roles in the larger mission of the organization. Transparent communications and systems of accountability are critical for creating a harmonious union between these two parties resulting in the best outcomes for the organization.

The following diagram helps to further outline the role of the board, the role of the CEO and the roles shared by both parties.

### **Board Roles**

- Approve audit, budget, and acquisitions
- Hire CEO
- Recruit and elect board members and officers
- Hire auditor
- Review CEO compensation
- Develop CEO succession
   plan
- Serve on committees
- Evaluate CEO performance
- Hire compensation consultant
- Set board policy

### Shared Roles

- Communication
- Helping to strengthen and support CEO
- Succession planning
- Finding new board members
- Reviewing external trends
- Development and fundraising
- Visioning
- Adherence to mission
- Value-setting
- Setting strategic direction
- Accountability
- Leadership

### **CEO** Roles

- Run the organization
- Inspire employees
- Hold staff accountable
- Be the public face of organization
- Report to board
- Lead (or oversee) Development and fundraising
- Be the conscience of the organization
- Develop budget
- Set compensation for staff
- Hire, evaluate, and fire staff
- Ensure–quality control and compliance



#### BOARD COMMITTEE ROLES AND RESPONSIBILITIES

Board committees, in this report, are established by organizational by-law, by policy or appointment. For compliance, committees established by by-law must exist and function according to the by-laws.

The diagram below outlines the committee structure for four committees:

- 1. Executive Committee (established by organizational by-law)
- 2. Finance Committee (established by organizational by-law)
- 3. Governance or Board Development Committee
- 4. Audit Committee



#### Board Committee Structure

	Composition	Responsibilities	Staff Support
Executive Committee	Officers of the Board	<ol> <li>Board leadership</li> <li>Agenda setting</li> <li>Board management</li> <li>Acting in lieu of the full board (if authorized to)</li> <li>Addressing personnel concerns and grievances,</li> <li>Succession planning</li> <li>CEO performance evaluation</li> <li>Compensation of the CEO</li> </ol>	CEO
Finance and Audit Committee	Treasurer Board members with financial acumen, expertise and interest Community members with specialized financial expertise	<ol> <li>Oversight of budget, financial resources</li> <li>Risk assessment</li> <li>Adherence to whistleblower policy and review whistleblower grievances</li> <li>Recommendation of proposed budget to the board.</li> <li>Selection of the external auditor ensuring qualifications, independence and high performance</li> <li>Performance of the internal audit</li> <li>Compliance with legal and regulatory requirements. Review of the IRS 990</li> <li>Prepare, with auditor, an annual internal audit report for the board</li> </ol>	CEO CFO
Governance Committee	Vice Chair/Chair of the Board Board members with expertise, experience or interest in nonprofit governance Community members with specialized nonprofit governance experience	<ol> <li>Board development and assessment</li> <li>Orientation of new board members</li> <li>Recruitment of new board members</li> <li>Update and evaluation of governance policies</li> <li>Board succession planning</li> <li>Bylaws and board policy review and formation</li> <li>Nomination of officers</li> <li>Board Conflicts of Interest policy implementation and review</li> <li>Evaluation of the board</li> </ol>	CEO



#### CREATING A CULTURE OF LEADERSHIP

To further support the work of the board and the mission, the organization needs to be committed to cultivating a culture of leadership. The board plays a critical role in cultivating leadership not only on the board but also throughout the organization. It does this by setting an example, establishing expectations and providing the flexibility and risk tolerance in order for innovation and creativity to exist.

The board is committed to:

- 1. Creating a compelling vision for the change sought that inspires and motivates.
- 2. Developing images that help them see the possibility of a better world than they have now.
- 3. Focusing on collaboration by creating opportunities for and supporting collaborative efforts.
- 4. Incorporating core organizational values in all they do, say and evaluate.
- 5. Defining and striving continually for a meaningful impact, understanding that leadership is not incremental nor the status quo, it is searching for the best change opportunities available.
- 6. Defining leadership in creating and executing strategies and providing the resources to support these strategies.
- 7. Coaching and mentoring leaders and emerging leaders with different skills, expertise and world views to strengthen the organization.
- 8. Embracing measured risk and risk-taking by creating opportunities for risk and accepting the possibility of failure.
- 9. Generating new strategies by evaluating what is working well, what can be improved and what they should stop doing.
- 10. Keeping the mission at the center of all decisions.
- 11. Challenging themselves to create, listen to, and learn about new ideas that will stretch their belief systems.



# Board and CEO Leadership Roles

### **Board Roles**

- Approve audit, budget, and acquisitions
- Hire CEO
- Recruit and elect board members and officers
- Hire auditor
- Review CEO compensation
- Develop CEO succession plan
- Serve on committees
- Evaluate CEO performance
- Hire compensation consultant
- Set board policy

### **Shared Roles**

- Communication
- Helping to strengthen and support CEO
- Succession planning
- Finding new board members
- Reviewing external trends
- Development and fundraising
- Visioning
- Adherence to mission
- Value-setting
- Setting strategic direction
- Accountability
- Leadership

# **CEO** Roles

- Run the organization
- Inspire employees
- Hold staff accountable
- Be the public face of organization
- Report to board
- Lead (or oversee) development and fundraising
- Be the conscience of the organization
- Develop budget
- Set compensation for staff
- Hire, evaluate, and fire staff
- Ensure-quality control and compliance