



# VICTIM SERVICES

## HELP FOR CRIME VICTIMS

### To find a victim service program and other resources:

United Way 2-1-1: 24 hour statewide referral line  
211 or 800-543-7709 (anywhere in Minnesota)

Office of Justice Programs Victim Service Provider Directory  
<http://ojp.dps.mn.gov>  
888-622-8799

### To find a local domestic violence organization:

Day One: 24-hour toll-free domestic violence crisis line  
[www.dayoneservices.org](http://www.dayoneservices.org)  
866-223-1111

Minnesota Coalition for Battered Women  
[www.mcbw.org](http://www.mcbw.org)  
651-646-6177 or 800-289-6177

### To find a local sexual assault organization:

Minnesota Coalition Against Sexual Assault  
[www.mncasa.org](http://www.mncasa.org)  
651-209-9993 or 800-964-8847

### Minnesota Crime Victim Resources:

Office of Justice Programs  
Minnesota Crime Victim Reparations  
(financial compensation for victims of violent crime)  
<http://ojp.dps.mn.gov>  
651-201-7300 or 888-622-8799

Crime Victim Justice Unit  
(information and resources)  
<http://ojp.dps.mn.gov>  
651-201-7310 or 800-247-0390 ext. 3

Minnesota Alliance on Crime  
[www.mnallianceoncrime.org](http://www.mnallianceoncrime.org)  
612-940-8090 or 866-940-8090

### PROVIDED BY THE:

Minnesota Department of Public Safety  
Office of Justice Programs

## Crime victims have rights

In Minnesota, victims of violent crime have a right to be notified of the pretrial release of an offender from a jail or detention facility.

Following a conviction, victims will be notified by the custodial institution of the release of an incarcerated offender only if they have made a request to the jail.

Victims are encouraged to use the VINE system to ensure prompt, reliable notification. The VINE program allows victims of any crime to be notified of the release of an offender.

## Released offenders who return to jail

Once an offender is released from a jail/detention facility and notification is given to the victim, the VINE registration ends. Victims will not be automatically notified if a released offender is later returned to a jail or detention facility, nor will victims be notified of a later release. If an offender is returned to jail, the victim must re-register with VINE.

## Offenders who are transferred to another facility

If an offender is transferred to another jail, notification is given to the victim and the VINE registration ends. The victim will need to re-register by calling VINE at 877-664-8463 or visiting [www.vinelink.com](http://www.vinelink.com).

## If the offender is in a Minnesota Department of Corrections facility

Victims of offenders in a DOC facility can register to be notified of the offender's release by going to the **Minnesota CHOICE** website or by contacting the DOC Victim Assistance Program.

Under Minnesota law, victims of offenders in a DOC facility have additional rights to notification and information. These rights include: notice of conditions of release; additional notification related to released predatory offenders; notification of transfers to a less secure facility; and, if the offender re-enters a facility, the offender's subsequent release. Victims of DOC offenders who would like additional notifications can make that request through the **Minnesota CHOICE** website or by contacting the DOC Victim Assistance Program.

[www.minnesotachoice.com](http://www.minnesotachoice.com)

**Minnesota Department of Corrections Victim Assistance Program: 1-800-657-3830**



VICTIM INFORMATION & NOTIFICATION EVERYDAY



# VICTIMS HAVE THE RIGHT TO KNOW

## Minnesota VINE Service

Access to Information & Notification for  
Offender Custody Status

# 1-877-MN-4-VINE

## TOLL-FREE 1-877-664-8463

## TTY 1-866-847-1298

## [www.vinelink.com](http://www.vinelink.com)

A service provided by the:  
**Minnesota Department of Public Safety**  
Office of Justice Programs



# MINNESOTA VICTIM INFORMATION AND NOTIFICATION EVERYDAY

# 1-877-MN-4-VINE

Toll-Free 1-877-664-8463

VINE is an automated service that lets you track the custody status of offenders in jail. By calling the toll-free number or visiting [www.vinelink.com](http://www.vinelink.com), you can find out the custody status of an offender. You can also register to be notified by phone and email if the custody status of an offender changes.

## Information

Call **1-877-664-8463** or visit **[www.vinelink.com](http://www.vinelink.com)** and follow the instructions to access custody information.

## Registration

If the offender is in custody, you can register to receive notifications.

If registering a phone number, you will be asked to create a four-digit personal identification number (PIN) that will be used to confirm that the call was received. Make sure your PIN is easy to remember.

## Notification

You will be notified about the following events:

- Release
- Transfer
- Escape
- Death

When VINE calls, listen to the message, then enter your PIN followed by the pound (#) key when asked. Entering the PIN lets VINE know that you received the call and will stop the service from calling you again.

The Minnesota VINE notification service only includes offenders in county jails and detention facilities. For release notification of offenders housed in a Minnesota Department of Corrections (DOC) facility, visit [www.minnesotachoice.com](http://www.minnesotachoice.com) or call the DOC Victim Assistance Program at 1-800-657-3830.

- If you feel you are in danger, call 911 immediately.
- Since VINE calls automatically when an offender's custody status changes, you may get a call from VINE in the middle of the night.
- If you do not answer a notification call, VINE will leave a message. If there is no answer, VINE will continue calling back until you enter your PIN or until up to 48 hours have passed.
- Do not register a phone number that rings to a switchboard.
- VINE is confidential. The offender will not know you are registered with VINE.
- You can register multiple phone numbers and email addresses for notifications.
- If you forget your PIN, call the VINE number and press zero. The operator will provide contact information for the Minnesota VINE Program Manager who can reset your PIN or cancel notification.
- Operators are available 24 hours a day, seven days a week to assist you.

Write down the following information,  
tear off this panel,  
and keep in a safe place:

Offender name

Offender number

Your four-digit PIN

## USING VINE

### Information

Call **1-877-664-8463** or visit **[www.vinelink.com](http://www.vinelink.com)** and follow the instructions to access custody information.

### Registration

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If registering a phone number, you will be asked to create a four-digit personal identification number (PIN) that will be used to confirm that the call was received. Make sure your PIN is easy to remember.

### Notification

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[www.vinelink.com](http://www.vinelink.com)

Do not rely solely on VINE for your safety. If you feel that you may be at risk, take precautions as if the offender has already been released.